

Reporting Anti-Social Behaviour

There are various ways to report anti-social behaviour. **If a crime has been or is being committed, the police should always be contacted first**

By Telephone

Use one of the telephone numbers on this leaflet to contact the agency or council department which has responsibility for your issue. If you are unsure as to who may be able to deal with your query, please telephone Blackpool Council's Customer First Centre.

Online

The Blackpool Council website provides access to on-line reporting forms. The site can be accessed from the Blackpool Council Homepage at www.blackpool.gov.uk and then by clicking on "Your Services" and then on "Anti-Social Behaviour". Alternatively you can email Blackpool Council's Customer First Centre at customer.first@blackpool.gov.uk

In Person

You can attend your local police station, your Housing Estate Office (if you are a Council tenant), your Housing Association Office or Blackpool Council's Customer First Centre to report your anti-social behaviour problems.

PACT (Police and Communities Together)

You could attend a monthly PACT meeting. This provides you with the opportunity to meet your Community Beat Manager to express your policing concerns in the area where you live. Find out details of your next PACT meeting by phoning 01253 604076 or by visiting the Lancashire Constabulary website at www.lancashire.police.uk and then by selecting your local area.

Contact Information

Police - in an emergency	999
Police - non emergency	0845 1 25 35 45
Crimestoppers	0800 555 111
Blackpool Council Customer First Centre Corporation Street FY1 1NA	01253 477477
Environmental Protection (abandoned cars / persistent noise nuisance / dog control enforcement)	01253 478456
Trading Standards (Illegal Trading)	01253 478395
Neighbourhood Environmental Action Team (flytipping / the dumping of rubbish / graffiti)	01253 477477
Housing Estate Offices (for problems with Council tenants)	
Grange Park	01253 477969
Mereside	01253 477968
Queens Park	01253 477971
Housing Association Offices	
Five Piers HA	01253 743730
Muir Group HA	01253 390449
North British HA	0845 6044446
Windmill HA	01253 751751
Wyre HA	01253 899777
Victim Support (Blackpool & Fylde Branch)	01253 626193



BLACKPOOL COMMUNITY
SAFETY PARTNERSHIP

**TACKLING
DRUGS
CHANGING
LIVES**

J75188 4/05

NOISE
POLLUTION

VERBAL ABUSE

DOG FOULING!

GRAFFITI

TOGETHER

TACKLING
ANTI-SOCIAL
BEHAVIOUR

GENERAL INFORMATION

LITTER

NUISANCE
NEIGHBOURS

ABANDONED
CARS



Beacon
Council

2004-2005
Benefits Administration



Blackpool Council

BUILDING A BETTER COMMUNITY FOR ALL

Blackpool Community Safety and Drugs Partnership

The formation of Crime and Disorder Partnerships under the 1998 Act meant that key agencies had a statutory responsibility to consider crime and disorder issues in their every day business.

The Blackpool Community Safety and Drugs Partnership was established in 2004 following the merger of the Blackpool Community Safety Partnership and the Blackpool Drugs Action Team. Every three years the Partnership outlines how it intends to address crime, disorder and drug misuse in Blackpool.

The Blackpool Crime, Disorder and Drugs Strategy (2005-2008) can be viewed on the Blackpool Council website at www.blackpool.gov.uk and on the Partnership website at www.csp.blackpool.org.uk

What is Anti-Social Behaviour?

Most communities are safe and prosperous. But in some areas people do behave anti-socially. We should not underestimate the impact of this behaviour; it can destroy family life; prevents a peaceful old age and a safe and happy childhood, in some cases houses are abandoned, the environment is degraded and businesses close.

The term 'anti-social behaviour' includes a range of selfish and unacceptable activities that can blight the quality of community life.

For example:-

- Rowdy, aggressive and intimidating behaviour
- Vandalism
- Illegal trading

- Littering and flytipping
- Abandoned vehicles
- Graffiti
- Noise nuisance
- Improper use of fireworks
- Substance misuse

How can we help you?

We want to prevent anti-social behaviour but where we can't the Partnership is committed to using the range of practical and legal remedies available to us where appropriate. These include:-

Support

- Agreements & contracts
- Advice & counselling
- Positives activities for young people
- Treatment eg. drug, alcohol, physical and mental health

Enforcement

- Warnings
- Anti-Social Behaviour Orders
- Possessions & injunctions
- Penalty Notices (for disorder, noise, environment crime & truancy)
- Closure Notices (for premises where drugs are used unlawfully & licensed premises)
- Abatement Notices
- Public order powers
- Seizure of property (vehicles, noisy equipment, alcohol & tobacco)
- Other criminal and civil proceedings

How can you help us?

You can help by:-

- Reporting problems as soon as possible to the appropriate agency or Council department (see overleaf)
- Keeping a record of:-
 - Dates and times of incidents
 - As much detail as possible about the incident
 - Names and/or descriptions of those involved
 - Details of any witnesses
 - How the incident has affected you

You can obtain an Incident Diary Form online by accessing the Blackpool Council website at www.blackpool.gov.uk and then by clicking on "Your Services" and then on "Anti-Social Behaviour".

Alternatively, copies are available from Blackpool Council's Customer First Centre, Housing Estate Offices, Housing Association Offices and from police stations.

TOGETHER
WE ARE
STRONGER



REPORT
ANTI-SOCIAL
BEHAVIOUR



TAKE
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